

Larry's Mobile Bar Terms & conditions. Published October 2023.

Booking & Payment:

Larry's Mobile Bar (LMB) provides 3 packages for its services to our clients (Customers, event organisers, any other organisations using our services)

Package 1 - All Inclusive which comes at a cost of £27.50 per adult including VAT (18+). The cost also applies for non-drinkers. Children and young adults up to the age of 17 drink for free with our All-Inclusive package.

For operational purposes, each adult will be supplied with a wristband which **MUST** be worn to be served a drink. Service will be refused to anybody without a wristband. Children and young adults will be asked to wear a different coloured wristband to allow staff to serve non-alcoholic drinks. This is to monitor guest numbers supplied at time of booking. Wristbands will be issued by LMB before the start of service, and it is the client's responsibility to pass onto their guests.

For excess guest numbers at any event £27.50 including VAT per adult will be deducted from booking deposit. LMB also reserves the right not to refund where guest numbers fall under the amount given at time of booking. This is to cover stock already purchased by LMB.

There is a full bar selection available for this package including spirits, wines, lagers, cocktails. **Shots such as Tequila or Jager ARE NOT included in all-inclusive and are chargeable at the bar at £3 a shot.**

Spirit drinks will be only served as 25ml (a single). **Doubles will not be served under any circumstances.** Guests will be served 1 drink at a time, for the instance of rounds this will be monitored by LMB staff. If a guest is seen to be drinking alcoholic drinks without a wristband, the client will be approached at the time. This is to again monitor guest numbers.

Please note that additional beverages such as welcome drinks, toast drinks or additional wine on tables are chargeable as extra. This cost can be negotiated at time of booking. If the client wishes to provide their own welcome drinks, LMB will assist in serving these at no extra cost.

Package 2 - "Pay at bar". This means that your guests will buy their own drinks. Prices range from £3 for a standard lager to £5.50 for a double spirit & mixer and £6 for a cocktail, subject to inflation. A full price list is available on request.

There is a full bar selection available for this package including spirits, wines, lagers, cocktails, and shots.

Payment can be made via cash or by card. We also accept Apple & Samsung pay. Unfortunately, we do not accept American Express.

Package 3 - "Mix & Match". This means you can have several guests on ALL INCLUSIVE (refer to package 1) and the rest would pay at the bar (refer to package 2). The same conditions apply as per each package description.

Deposit & Hire Fee

A **£250** deposit is also required for **BOTH PACKAGES**. This is returnable in full on the evening of your event, unless there is an excess of guests for Package 1, or for Package 2 you chose to allow your deposit to be used as a “tab” behind the bar. LMB will notify you when the “tab” is near to an agreed limit i.e., £50 remaining.

THERE IS NO HIRE FEE TO PAY !

LMB accepts that accidents do happen, so will not charge for minimal glass breakages, unless deemed intentional and/or excessive.

The hire fee & deposit must be paid in full at time of booking to secure a date.

Paying for Package 1

To allow flexibility and affordability, when choosing Package 1 payment plans can be agreed at time of booking.

The full balance must be paid IN FULL 1 WEEK (7 DAYS) before your event takes place. Where full payment is not received LMB reserves the right to cancel booking without refund of any deposit, hire fee or monies already paid.

LMB takes payment via 2 methods,

- **Bank transfer**
- **A secure payment link sent to mobile device or email that can be paid with debit/credit card.**

WE WILL ISSUE INVOICES VIA EMAIL FOR ALL PAYMENTS MADE

Cancellation & refunds

LMB reserves the right to deny a refund of **Hire Fee, Deposit & any paid payments made** where an event is cancelled within **60 calendar days** of an event taking place. This includes suspension of service during an event.

Our drinks menu

LMB like to personalise your drinks menu, serving the brands or cocktails that you like. We would only supply house premium level spirits and drinks such as Smirnoff, Bacardi, Peroni & Strongbow. This list is not exhaustive.

LMB would not stock high premium brands such as Grey Goose or Patron, unless requested on Package 2 where a price increase would take effect.

Drinks menus can be discussed with clients at time of booking.

LMB will make all attempts to provide adequate stock for the number of guests. There may be times where a brand is favoured, and we may run out. It is the client's responsibility to inform LMB where a brand would be popular, so we provide enough.

Licensing Act 2003

LMB and its staff follow the Licensing Act 2003 and carries out ID checks on individuals that may look under 18. It is the clients responsibility to ensure their guests carry ID. LMB reserves the right to refuse alcohol to those who do not have ID. Any person without ID who is on Package 1 will be downgraded to a "soft drinks wristband" without refund.

Any drinks found to be in possession of somebody under the age of 18 or without valid ID will have drinks confiscated.

If a person is deemed to be intoxicated LMB reserve the right to refuse service.

Abusive, violent, and threatening behaviour towards any of LMB staff and/or to guests will not be tolerated and local authorities may be called.

It is the client's responsibility to ensure ALL GUESTS are well behaved.

IF ANY PERSONS ARE FOUND TO BE OR SUSPECTED OF TAKING ILLEGAL SUBSTANCES, LMB RESERVE THE RIGHT TO IMMEDIATELY SUSPEND ALL SERVICE, LOCAL AUTHORITIES WILL BE CALLED AND ALL PAYMENTS MADE WILL BE NON-REFUNDABLE.

Access to venues.

LMB requires that we would have at least 1 parking space available at the venue, preferably with good access to restock bars, and for loading and unloading our van. We would also need sufficient time to set up ready for service. This is normally around 60-90 minutes.

Glassware

For most of our events we would use glassware to serve. Where venues do not have facilities to wash and sanitise glassware, we would use disposable and recyclable glasses. We would work together with clients to use glassware as much as possible.

Complaints

LMB takes customer service very seriously. If you are unhappy with our service at any time from booking to the evening of the event, please let us know so we can rectify. This would be via our email address, listed phone numbers or contact form on our website.

Acknowledgement

LMB considers any payment for hiring our services as **FULL ACKNOWLEDGEMENT** of agreeing to our Terms & Conditions.

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